

How to get help

First, search this manual.

There's a lot here! You may find what you're looking for by typing a few words related to what you're trying to do, or what you can't figure out, into the search bar at the top of the screen. Or, scan the titles of the pages of the manual by expanding each section, and see if anything might help.

Requesting Access to a site

If you do not have access to a particular State/Center that you need to access please fill out a request here: <http://jira.audubon.org/servicedesk/customer/portal/3/create/12>

To ask a question

If you can't find what you're looking for, use the following link to ask a question: <http://webkb.audubon.org/display/SWKB/questions/all>
(you must login with your Audubon username and password).

Reporting a Bug

When the site does not perform a task as described in the documentation you may file a bug report here: <http://jira.audubon.org/servicedesk/customer/portal/3>
(you must login with your Audubon username and password).